

IT Desktop Support Technician CV Examples - Template

Your name -tel number

1 Job Hunter Way, Employmentville, UK. EM1 5LO

Your email address here

<http://www.learnist.org>

Professional Profile I am an capable and experienced IT Desktop Support Technician. I am very good at fixing problems and issues over the phone, or opening machines up to make them work again. I know a lot about technology and brands and trends and know what is coming next.

- Knowledgeable.
- Sensible and practical.
- Approachable and Friendly.
- Focussed and attentive.
- Highly organised.
- Confident.
- Friendly.
- Flexible.
- Safe.

Professional Qualifications.

HND in Computer Sciences.

Work History

January 2010 - Present

IT Desktop Support Technician, Bell Computers, London

Working for this large global brand as a IT Desktop Support Technician it was my job to provide support on systems we sold to businesses. IF a problem arose with a system I would be available on the phone to provide support to the customer and try and get the problem resolved over the phone. If that didn't work then I would arrange collection of the unit so that I could inspect it myself.

January 2008- January 2010

IT Desktop Support Technician, Kevin's Software Emporium, London.

As a IT Desktop Support Technician in this large high street software company it was my job to advise clients how to use or get the most from their software. If they were struggling too much it would be possible for me to log onto their desktop and take control to ensure that there wasn't a user related conflict.

January 2007 – January 2008

IT Desktop Support Technician, PC Planet, London

Working for this large PC retailer on the high street it was my job to repair or replace faulty items that we had sold. If a customer had a problem with something that they had bought from us I would advise them to bring it back to us, and I would inspect the unit to find what the fault is. I would then either return it to the customer or return it to the manufacturer.

Education

GCSE 10xA Grades including English, Maths and Science.

Londonberry Comprehensive School

London

2001

References

References are available on request, or in writing to the above previous employers.

Copyright Notice:

This [CV templates](#) cannot be published on any other site without prior permission however you are more than welcome to link to [Learnist.org](#).

More [CV Examples](#) can be found on <http://www.learnist.org/category/cv-templates/>.